

2017 ICAP Performance Measures

What is measured	How it is measured	Goal	Importance
<i>Volunteer Measures</i>			
Number of Recruited Volunteers	Host site methods or Volunteer Check-in Sheets	2200	Very High
Number of ongoing Volunteers recruited	Host site methods or Volunteer Check-in Sheets	n/a	Medium
Number of episodic Volunteers recruited	Host site methods or Volunteer Check-in Sheets	n/a	Medium
Number of Managed Volunteers	Host site methods or Volunteer Check-in Sheets	n/a	Medium
Number of ongoing Volunteers Managed	Host site methods or Volunteer Check-in Sheets	n/a	Medium
Number of episodic Volunteers Managed	Host site methods or Volunteer Check-in Sheets	n/a	Medium
Number of hours served by recruited/managed volunteers	Host site methods or Volunteer Check-in Sheets	n/a	Medium
Number of organizations implementing three or more volunteer management practices	ICAP service site pre/post survey	15	Very High
<i>Capacity Measures</i>			
Number of organizations receiving capacity building support	Position Description Forms	60	High
Number of organizations receiving effective capacity building support	ICAP service site pre/post survey	60	High
<i>Beneficiary's served Measures (estimates allowed)</i>			
Veteran family members served	Host site methods	n/a	Low
Military family members served	Host site methods	n/a	Low
Active duty military members	Host site methods	n/a	Low
Opportunity youth enrolled as AmeriCorps members (ICAP or otherwise)	Host site methods	n/a	Low
<i>Member Measures</i>			
Veterans serving as AmeriCorps members	Host site methods	n/a	Low
Number of civic engagement trainings, lessons or reflection sessions per member	Member Training Certification Form	3	Medium
Members who participated in disaster services projects	Host site methods	n/a	Low
Local disasters to which AmeriCorps members have responded	Host site methods	n/a	Low
Individuals affected by disaster receiving assistance from members	Host site methods	n/a	Low

Reports can be submitted online at https://iacampuscompact.formstack.com/forms/2017_icap_report

2017 ICAP Performance Measures

Definitions

Active Duty	<i>The term “active duty” means “Full-time duty in the active military service of the United States, including the United States Army, the United States Navy, the United States Air Force, the United States Marine Corps, and the United States Coast Guard. This includes members of the Reserve Component serving on active duty or full-time training duty, but does not include full-time National Guard duty.” Department of Defense Dictionary of Military and Associated Terms, As Amended Through 15 May 2011.</i>
Capacity Building	<i>A set of activities that expand the scale, reach, efficiency, or effectiveness of programs and organizations.</i>
Civic Engagement training, lessons or reflection session	<i>Iowa Campus Compact provides a training module, but the definition is dependent upon the host site’s mission and values as it relates to civic engagement. At the most basic level this training should help the member connect the value of their service to their community and/or nonprofit service sites.</i>
Effective	<i>Improved ability of the organization to achieve outcomes resulting in better success rates or better quality of outcomes achieved.</i>
Episodic volunteers	<i>Individuals who volunteer sporadically for a service site. This may include one or several service projects at a variety of organizations.</i>
Managed Volunteer	<i>Includes training, direction, coordination and supervision of the community volunteer by the CNCS-supported organization or national service participant in tasks, duties and services for the intended purpose of supporting or enhancing the program delivery model.</i>
Ongoing Volunteer	<i>Individuals who provide uninterrupted service for one specific service project and/or organization.</i>
Opportunity Youth	<i>Opportunity youth are economically disadvantaged individuals ages 16-24 who are disconnected from school or work for at least six months prior to service.</i>
Recruited Volunteer	<i>Enlisted or enrolled as a direct result of an intentional effort to do so.</i>
Volunteer Management Practices	<i>A series of practices that collectively maximize the capacity of volunteers to have an impact on behalf of the organization or community.</i>