Iowa College AmeriCorps Program

Host/Service Site Supervisor Orientation

Agenda

- Logic model and Theory of Change
- National Performance Measures
- Volunteer Measures
- Capacity Measures
- Beneficiary's Served Measures
- Member Measures
- Reporting

Theory of Change

Problem	Inputs	Activities	Outputs	Outcomes	Long term Outcome
Iowa nonprofits cannot meet the increased demand for their direct services. Communities may view their nonprofits as having large budgets, but in reality the organization depends on effective and reliable volunteers to support direct service programs.	Campus based positions	• Program development • Volunteer coordination	Number of campuses completing Civic Action Plans (12)	Number of ICAP host sites that monitor their progress in improving toward the goals identified in their Civic Action Plan with the assistance of Iowa College AmeriCorps Program members (8)	Organizations improve their capacity and are able to provide more or better direct services to their communities. And/Or Beneficiaries receive more or better direct services.
	Community based positions	• Community Engagement • Program Development • Organizational Development • Volunteer Coordination	Number of organizations receiving capacity building support (25)	Number of organizations reporting that capacity building activities provided by ICAP members have helped to make the organization more effective (20)	

National Performance Measures

Output

Number of campuses completing Civic Action Plans (12)

Instrument

Pre-survey completed as part of member position description

National Performance Measures

Outcome

Number of ICAP host sites that monitor their progress in improving toward the goals identified in their Civic Action Plan with the assistance of Iowa College AmeriCorps Program members (8)

Instrument

Post-survey completed by host site. Open April through October.

Volunteer Measures

- Number of Recruited Volunteers (national performance measure)
  - Episodic
  - Ongoing
- Number of Managed Volunteers
  - Episodic
  - Ongoing
- Hours served by recruited and managed volunteers

Volunteer Measures

You must count a volunteer as EITHER a recruited or managed volunteer. Not both.

Your count must be unduplicated.

Recruited Volunteer: *Enlisted or enrolled as a direct result of an intentional effort to do so.*

Managed Volunteer: *Includes training, direction, coordination and supervision of the community volunteer by the CNCS-supported organization or national service participant in tasks, duties and services for the intended purpose of supporting or enhancing the program delivery model.*

Episodic volunteers: *Individuals who volunteer sporadically for a service site. This may include one or several service projects at a variety of organizations.*

Ongoing Volunteer: *Individuals who provide uninterrupted service for one specific service project and/or organization.*

Capacity Measures

<u>Output</u>

Number of organizations receiving capacity building support (25)

<u>Instrument</u>

Member Position Descriptions

Capacity Measures

Outcome

Number of organizations reporting that capacity building activities provided by ICAP members have helped to make the organization more effective (20)

Instrument

Post Survey

Beneficiary's Served Measures

Estimates allowed

- Veteran family members served

- Military family members served

- Active duty military members

Active Duty

The term "active duty" means "Full-time duty in the active military service of the United States, including the United States Army, the United States Navy, the United States Air Force, the United States Marine Corps, and the United States Coast Guard. This includes members of the Reserve Component serving on active duty or full-time training duty, but does not include full-time National Guard duty." Department of Defense Dictionary of Military and Associated Terms, As Amended Through 15 May 2011.

- Opportunity youth enrolled as AmeriCorps members (ICAP or otherwise)

Member Measures

- Veterans serving as AmeriCorps members
- Number of civic engagement trainings, lessons or reflection sessions per member
  - Program Goal: 3
  - Measured on the Member Training Certification Form
- Members who participated in disaster services projects
- Local disasters to which AmeriCorps members have responded
- Individuals affected by disaster receiving assistance from members

Potpourri Reporting

- Member experiences

- Beneficiary's served

- Days of service events

- Accolades and awards

- Events/programs/projects that demonstrate a deep impact

Program Deadlines

All reports must be submitted using the online Formstack reporting system.

Performance Measure Report	8/1/18 – 10/31/18	Friday, November 9, 2018
Performance Measure Report	11/1/18 – 1/31/19	Friday, February 8, 2019
Performance Measure Report	2/1/19 – 4/30/19	Friday, May 10, 2019
Performance Measure Report	5/1/19 – 7/31/19	Friday, August 9, 2019
Performance Measure Report	8/1/19 – 10/31/19	15 days after your last member exits
Civic Action Plan Report	8/1/18 – 5/31/19	Friday, June 28, 2019

Member Form

Available on the program website.

http://iowacollegeamericorps.weebly.com/uploads/4/0/0/0/4000278/2018_icap_memberperformancemeasures_20180524.docx

National Performance Measures		8/1 to 10/30	11/1 to 1/28	2/1 to 4/31	5/1 to End	Total
	Category					
Volunteer Measures	Number of Recruited Volunteers					
	Episodic Recruited Volunteers					
	Ongoing Recruited Volunteers					
	Number of Managed Volunteers					
	Episodic Recruited Volunteers					
	Ongoing Recruited Volunteers					
	Number of hours served by recruited AND managed volunteers					
Beneficiary's served (estimates allowed)	Veteran family members served					
	Military family members served					
	Active duty military members served					

Next trainings

All trainings available here:
http://iowacollegeamericorps.weebly.com/supervisor-trainings.html

August 10, 2018 1 pm Timekeeping

August 13, 2018 1 pm Financial