

IowaCollegeAmericorps.weebly.com

Greetings!

I am Justin Ellis, Program Director of the Iowa College AmeriCorps Program (ICAP). You were selected to complete the following survey because your organization is receiving support from one or more AmeriCorps members through Iowa Campus Compact and a local College or University**.**

A list of colleges participating in ICAP can be found on the [ICAP website](http://iowacollegeamericorps.weebly.com/participating-campuses.html).

**What is ICAP?**

The Iowa College AmeriCorps Program (ICAP) is a partnership between participating Iowa colleges and Iowa Campus Compact. AmeriCorps members are currently enrolled college students in the state of Iowa. The goal of our AmeriCorps program is to meets the needs of Iowa’s nonprofit community by matching student’s interests and skills to the needs of local organizations. Most commonly, students recruit volunteers from their college campus and then match them to service projects at their nonprofit. ICAP members may also provide many more capacity building services. Please visit the ICAP website for more details.

**How the site benefits from the campus partnership?**

Because of Iowa Campus Compact’s unique approach to AmeriCorps your time is spent focused on improving your nonprofit. This means that you do not need to approve timesheets, manage AmeriCorps paperwork, track performance measures, or manage the grant. Your local College or University and Iowa Campus Compact provide these administrative services in order to let you focus on improving your nonprofit.

Your role is to provide enough opportunities for the member to complete a portion of their service hours.

**What is this survey?**

Your responses help the Iowa College AmeriCorps Program understand how AmeriCorps Members are supporting your organization. Additionally, the results of this survey help Iowa Campus Compact apply for future AmeriCorps funding opportunities.

**Please complete the following survey and return it to** [**iowacollegeamericorps@gmail.com**](iowacollegeamericorps@gmail.com)**.** The survey will last approximately 5 to 10 minutes. Aggregate results will be reported out through Iowa Campus Compact media channels and individual organizations will not be identified.

If you should have any questions or would like a copy of this survey’s results please contact Justin Ellis, ICAP program director at [jellis@iwcc.edu](mailto:jellis@iwcc.edu) or 515-235-4681.

Sincerely,

Justin Ellis

As a result of ICAP member services, how well did your organization adopt or improve any of the following Volunteer Management practices during the last 12 months?

Please enter N/A if the member(s) did not provide this service whatsoever.

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Volunteer Management** | | | | | | | | |
|  | Not at all | | Some Degree | | | Large Degree | | N/A |
|  | | | | | | | | |
| Market research and community needs assessments | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Strategic planning to maximize volunteer impact | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Orienting and training volunteers | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Ongoing supervision and management of volunteers | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Recognition and volunteer development | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Measuring and evaluating outcomes and process | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Recruiting and marketing to prospective volunteers | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Interviewing, screening, and selecting volunteers | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
|  | | | | | | | | |
| Development of a written volunteer generation plan | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Formal partnerships for volunteer recruitment | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Establishment of a volunteer unit within the program or organization | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Creation of volunteer manual/training/curriculum | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Regular supervision and communication with volunteers | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Liability coverage or insurance protection for volunteers | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Screening and matching volunteers to jobs | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Regular collection of information on volunteer involvement | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Written policies and job descriptions for volunteer involvement | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Recognition activities such as award ceremonies for volunteers | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Annual measurement of volunteer impact | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Training and professional development for volunteers | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |
| Training for paid staff in working with volunteers | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |

**Please indicate how much you agree with the following.**

As a result of ICAP members, more volunteers have been recruited to meet my organization’s needs.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Strongly Disagree |  | Disagree |  | Agree |  | Strongly Agree |
| ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |

As a result of ICAP members, volunteers have been better prepared to meet the needs of my organization.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Strongly Disagree |  | Disagree |  | Agree |  | Strongly Agree |
| ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |

As a result of ICAP members, volunteers have been managed more effectively in order to meet the needs of my organization.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Strongly Disagree |  | Disagree |  | Agree |  | Strongly Agree |
| ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |

As a result of ICAP members, more college students will volunteer at my organization on long-term (6 months or longer) projects.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Strongly Disagree |  | Disagree |  | Agree |  | Strongly Agree |
| ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ | ⬜ |

I feel that in general, AmeriCorps member(s)…

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Strongly Agree | | Agree | | | Disagree | | | Strongly Disagree | | | NA |
| Professionalism |  | | | | | | | | | | | |
| Was able to serve with limited supervision | 7 | 6 | | 5 | 4 | | 3 | 2 | | 1 | 0 | |
| Professionally interacted with students, clients, and/or staff | 7 | 6 | | 5 | 4 | | 3 | 2 | | 1 | 0 | |
| Regularly and consistently showed up on time | 7 | 6 | | 5 | 4 | | 3 | 2 | | 1 | 0 | |
| Responsibility |  | | | | | | | | | | | |
| Set priorities, anticipated needs, and avoided schedule conflicts | 7 | 6 | | 5 | 4 | | 3 | 2 | | 1 | 0 | |
| Followed through on tasks and projects | 7 | 6 | | 5 | 4 | | 3 | 2 | | 1 | 0 | |
| Had a high level of attention to detail | 7 | 6 | | 5 | 4 | | 3 | 2 | | 1 | 0 | |
| Regularly and consistently complete tasks on time | 7 | 6 | | 5 | 4 | | 3 | 2 | | 1 | 0 | |
| Performance |  | | | | | | | | | | | |
| Made significant improvements to programs and/or successfully sustained current programs | 7 | 6 | | 5 | 4 | | 3 | 2 | | 1 | 0 | |
| Was able to focus on a specific project or program | 7 | 6 | | 5 | 4 | | 3 | 2 | | 1 | 0 | |
| Was genuinely interested in serving at my organization | 7 | 6 | | 5 | 4 | | 3 | 2 | | 1 | 0 | |

|  |
| --- |
| Please list either your organization’s name or the survey ID provided by Iowa Campus Compact. |
|  |
| Please provide any additional comments or questions you may have regarding your experience with the Iowa College AmeriCorps Program. |
|  |

Thank you for completing the survey! Please email your survey responses <iowacollegeamericorps@gmail.com>